



VIGNAN'S INSTITUTE OF MANAGEMENT AND TECHNOLOGY FOR WOMEN

Sponsored by Lavu Educational Society, Approved by AICTE, New Delhi & Affiliated to JNTUH, Hyderabad.
Kondapur (V), Ghatkesar (M), Medchal - Malkajgiri (D) - 501 301 Phone: +91 96529 10002/3



Action taken by the Grievance Redressal committee for the A. Y. 2021-22.

S. No.	Date of Appeal	Complaint Received	Date of Redressal	Action taken
1	23-07-2021	Arrange sanitizers in each floor of Block A and B. Provide sufficient number of curtains in classrooms Lights and fans are not working properly in class rooms	02-08-2021	Issue has been taken to the notice of the Administrative officer and instructed him to purchase the sanitizers and arrange in each floor of block A & B along with stands as per the request of the students. Issue has been taken to the notice of the Administrative officer. Instructed the administrative officer to purchase sanitizers and arrange in each floor of blocks A & B along with stands as per request of the students. Issue has been taken to the notice of the Administrative officer. Instructed the administrative officer to replace all the damaged lights and fans in all class rooms.
2	22-10-2021	Repair and fixation of window doors.	30-10-2021	Students have requested to repair the damaged class room window doors and fix them properly as the doors make noise that cause disturbance




PRINCIPAL

Vignani's Institute of Management & Technology For Women
Kondapur (V), Ghatkesar (M), Medchal-Malkajgiri (D)-501301
Telangana State



VIGNAN'S INSTITUTE OF MANAGEMENT AND TECHNOLOGY FOR WOMEN

Sponsored by Lavu Educational Society, Approved by AICTE, New Delhi & Affiliated to JNTUH, Hyderabad.
Kondapur (V), Ghatkesar (M), Medchal - Malkajgiri (D) - 501 301 Phone: +91 96529 10002/3



		New Bus facility from Bhongir to College.		<p>for the focus of the students. Therefore, it is decided to repair and fix the doors properly.</p> <p>Issue has been taken to the notice of the Administrative officer. Instructed the administrative officer to purchase sanitizers and arrange in each floor of blocks A & B along with stands as per request of the students.</p> <p>Students are complained regarding the LAN facility that LAN Connection is not working in ASF4 and ASF6 for smooth conduct of LAB Classes. Hence the system admin, Mr.Ch. Anji is instructed to rectify the problems in LAN immediately.</p>
3.	11-02-2022	Recommended healthy and hygienic food in canteen	21-02-2022	<p>As per the Grievance by the students the Principal has instructed the canteen in charge, Mr. Naidu. T to change the menu and maintain the hygiene environment in the canteen.</p> <p>It is discussed with Mrs. Suzan Shalini and Mr. B.</p>




PRINCIPAL
Vignan's Institute of Management & Technology For Women
Kondapur (V), Ghatkesar (M), Medchal-Malkajgiri (Dt)-501301
Telangana State



VIGNAN'S INSTITUTE OF MANAGEMENT AND TECHNOLOGY FOR WOMEN

Sponsored by Lavu Educational Society, Approved by AICTE, New Delhi & Affiliated to JNTUH, Hyderabad.
Kondapur (V), Ghatkesar (M), Medchal - Malkajgiri (D) - 501 301 Phone: +91 96529 10002/3



Action taken by the Grievance Redressal Committee for the A.Y. 2020-2021

S. No.	Date of Appeal	Complaint Received	Date of Redressal	Action taken
1	26-11-2020	Foot pedal sanitizer dispensers are arranged in each floor of Block A and B. Arrangement of Bus facility for students who are attending the exams in the campus	29-11-2020	Issue has been taken to the notice of the Administrative officer and instructed him to purchase the sanitizers and arrange in each floor of block A & B along with stands as per the request of the students. Students have requested to arrange the bus facility for them to come to the college in the usual routes. Therefore in the meeting it is proposed to convey the student request to the transport in charge.
2	23-12-2020	Adequate transport facility for students to attend exams	29-12-2020	Faculty and Students are requested to arrange the adequate transport facility by maintaining the COVID-19 guidelines. Therefore, it is decided to convey this request to transport in charge so that as soon as possible the number of buses will be increased.




PRINCIPAL

Vignan's Institute of Management & Technology For Women
Kondapur (V), Ghatkesar (M), Medchal-Malkajgiri (D)-501301
Telangana State



VIGNAN'S INSTITUTE OF MANAGEMENT AND TECHNOLOGY FOR WOMEN

Sponsored by Lavu Educational Society, Approved by AICTE, New Delhi & Affiliated to JNTUH, Hyderabad.
Kondapur (V), Ghatkesar (M), Medchal - Malkajiri (D) - 501 301 Phone: +91 96529 10002/3



		Conduction of labs for the current semester		Students have requested to conduct the lab experiments for the current semester as the online classes are already started. Therefore it is proposed to look into this issue and take necessary steps.
3.	12-02-2021	Projector facility in ATF5 and ATF 7 AC functioning in ATF 5B	16-02-2021	As per the requirement for classes, new projectors are provided in the two rooms. Students have requested for the proper functioning of AC in Data Processing Lab. Issue brought to the notice of Admin officer. AC technician resolved the issue and AC are working properly in ATF 5B.
4	12-03-2021	To nominate one faculty member into the committee to replace the member Mrs. S. Upender Rao- Assistant Professor-EEE Covid-19- following the guidelines Monitoring of	18-03-2021	The committee after making thorough analysis, nominated the following member to be the new members of the GRC for the AY 2020-2021 in place of Mrs. G. Kavitha The committee decided that everyone in the campus to follow the Covid-19 guidelines of the University and the Government. It is also instructed the HODs to monitor the online classes,



PRINCIPAL

Vignans Institute of Management & Technology For Women
Kondapur (V), Ghatkesar (M), Medchal-Malkajiri (D)-501301
Telangana State



VIGNAN'S INSTITUTE OF MANAGEMENT AND TECHNOLOGY FOR WOMEN

Sponsored by Lavu Educational Society, Approved by AICTE, New Delhi & Affiliated to JNTUH, Hyderabad.
Kondapur (V), Ghatkesar (M), Medchal - Malkajgiri (D) - 501 301 Phone: +91 96529 10002/3



		<p>online classes</p> <p>Provide at least one water cooler facility in each floor.</p>		<p>tests and evaluation to help the students.</p> <p>Students are requested to arrange water coolers in each floor. The management took the decision to place one water cooler in each floor.</p>
--	--	--	--	---

R. K. Reddy
Convener

[Signature]
Principal
Vignans Institute of Management & Technology For Women,
Kondapur (V), Ghatkesar (M), Medchal-Malkajgiri (Dt)-501301
Telangana State



[Signature]
PRINCIPAL
Vignans Institute of Management & Technology For Women
Kondapur (V), Ghatkesar (M), Medchal-Malkajgiri (Dt)-501301
Telangana State



VIGNAN'S INSTITUTE OF MANAGEMENT AND TECHNOLOGY FOR WOMEN

Sponsored by Lavu Educational Society, Approved by AICTE, New Delhi & Affiliated to JNTUH, Hyderabad.
Kondapur (V), Ghatkesar (M), Medchal - Malkajiri (D) - 501 301 Phone: +91 96529 10002/3



Action taken by the Grievance Redressal Committee for the A.Y. 2019-20

S. N o.	Date of Appeal	Complaint Received	Date of Redressal	Action taken
1	23-08-2019	Foot pedal sanitizer dispensers are arranged in each floor of Block A and B. Arrangement of Bus facility for students who are attending the exams in the campus	29-11-2020	Issue has been taken to the notice of the Administrative officer and instructed him to purchase the sanitizers and arrange in each floor of block A & B along with stands as per the request of the students. Students have requested to arrange the bus facility for them to come to the college in the usual routes. Therefore in the meeting it is proposed to convey the student request to the transport in charge.
2	23-12-2020	Adequate transport facility for students to attend exams	29-12-2020	Faculty and Students are requested to arrange the adequate transport facility by maintaining the COVID-19 guidelines. Therefore, it is decided to convey this request to transport in charge so that as soon as possible the number of buses will be increased.



[Signature]

PRINCIPAL

Vignans Institute of Management & Technology For Women
Kondapur (V), Ghatkesar (M), Medchal-Malkajiri (Dt)-501301
Telangana State



VIGNAN'S INSTITUTE OF MANAGEMENT AND TECHNOLOGY FOR WOMEN

Sponsored by Lavu Educational Society, Approved by AICTE, New Delhi & Affiliated to JNTUH, Hyderabad.
Kondapur (V), Ghatkesar (M), Medchal - Malkajiri (D) - 501 301 Phone: +91 96529 10002/3



		Conduction of labs for the current semester		Students have requested to conduct the lab experiments for the current semester as the online classes are already started. Therefore it is proposed to look into this issue and take necessary steps.
3.	12-02-2021	Projector facility in ATF5 and ATF 7 AC functioning in ATF 5B	16-02-2021	As per the requirement for classes, new projectors are provided in the two rooms. Students have requested for the proper functioning of AC in Data Processing Lab. Issue brought to the notice of Admin officer. AC technician resolved the issue and AC are working properly in ATF 5B.
4	12-03-2021	To nominate one faculty member into the committee to replace the member Mrs. S. Upender Rao- Assistant Professor-EEE Covid-19- following the guidelines	18-03-2021	The committee after making thorough analysis, nominated the following member to be the new members of the GRC for the AY 2020-2021 in place of Mrs. G. Kavitha The committee decided that everyone in the campus to follow the Covid-19 guidelines of the University and the Government. It is also instructed the HODs to monitor the online classes,




Vignans Institute of Management & Technology For Women
Kondapur (V), Ghatkesar (M), Medchal-Malkajiri (Dt)-501301
Telangana State



VIGNAN'S INSTITUTE OF MANAGEMENT AND TECHNOLOGY FOR WOMEN

Sponsored by Lavu Educational Society, Approved by AICTE, New Delhi & Affiliated to JNTUH, Hyderabad.
Kondapur (V), Ghatkesar (M), Medchal - Malkajiri (D) - 501 301 Phone: +91 96529 10002/3



		online classes Provide at least one water cooler facility in each floor.		tests and evaluation to help the students. Students are requested to arrange water coolers in each floor. The management took the decision to place one water cooler in each floor.
--	--	---	--	--




PRINCIPAL
Vignani's Institute of Management & Technology For Women
Kondapur (V), Ghatkesar (M), Medchal-Malkajiri (Dt)-501301
Telangana State



VIGNAN'S INSTITUTE OF MANAGEMENT AND TECHNOLOGY FOR WOMEN

Sponsored by Lavu Educational Society, Approved by AICTE, New Delhi & Affiliated to JNTUH, Hyderabad.

Kondapur (V), Ghatkesar (M), Medchal - Malkajgiri (D) - 501 301 TS INDIA

Phone: +08615 200006/07/08

Email: info@vmtw.in

Action taken by the Grievance Redressal Committee for the A.Y. 2018-19

S. No.	Date of Appeal	Complaint Received	Date of Redressal	Action taken
1	13-07-2018	<p>Water seepage on the ceiling in front of the Library</p> <p>Electrical problems in room no.AGF9</p> <p>III-CSE students lost wallet in class room.</p>	03-08-2018	<p>It is brought to the notice of I/c Admin/Management as the problem occurs due to raining. Therefore it is decided to repair the seepage on the ceiling in front of the Library.</p> <p>Students have raised an issue that they are suffering from electrical problem in room no. AFF9. During class time, projector faces unexpected shut down which leads to class disturbances. Therefore it is decided to resolve the electrical problem very soon.</p> <p>III-CSE Students have raised an issue that nowadays they are losing money from their bags in the laboratory. Therefore, it is proposed to install CCTV cameras in every laboratory and corridors in the next semester.</p>





PRINCIPAL

Vignan's Institute of Management & Technology For Women
Kondapur (V), Ghatkesar (M), Medchal-Malkajgiri (Dt)-501301
Telangana State



VIGNAN'S INSTITUTE OF MANAGEMENT AND TECHNOLOGY FOR WOMEN

Sponsored by Lavu Educational Society, Approved by AICTE, New Delhi & Affiliated to JNTUH, Hyderabad.

Kondapur (V), Ghatkesar (M), Medchal - Malkajgiri (D) - 501 301 TS INDIA

Phone: +08615 200006/07/08

Email: info@vmtw.in

2	09-11-2018	Unhealthy surroundings of washrooms. Replacement of benches from room no. ATF 9	19-11-2018	Students have raised an issue that cleanliness of the washrooms and the surroundings are not proper. Because of that some students have fallen in sick. Therefore, it is decided to check the washroom daily whether it is properly cleaned or not. Students have wished for the replacement of partially broken benches from room no: ATF9 as it is difficult to write the notes in the class. Therefore it is decided to repair the broken tables as soon as possible.
3.	23-02-2019	Quality and taste of the food in the canteen Extra classes for Campus Recruitment Training Programme	05-03-2019	As per the requirement for classes, new projectors are provided in the two rooms. Extra classes for the students in CRT programme were arranged


Convener




Principal

Vignan's Institute of Management & Technology For Women
Kondapur (V), Ghatkesar (M), Medchal-Malkajgiri (Dt)-501301
Telangana State


PRINCIPAL

Vignan's Institute of Management & Technology For Women
Kondapur (V), Ghatkesar (M), Medchal-Malkajgiri (Dt)-501301
Telangana State



VIGNAN'S INSTITUTE OF MANAGEMENT AND TECHNOLOGY FOR WOMEN

Sponsored by Lavu Educational Society, Approved by AICTE, New Delhi & Affiliated to JNTUH, Hyderabad.
Kondapur (V), Ghatkesar (M), Medchal - Malkajgiri (D) - 501 301 TS INDIA
Phone: +08615 200006/07/08 Email: info@vmtw.in

Action taken by the Grievance Redressal Committee for the A.Y. 2017-18

S. N o.	Date of Appeal	Complaint Received	Date of Redressal	Action taken
1	24-07-2017	<p>Air conditioners in the computer labs</p> <p>Maintenance of drinking water cooler</p> <p>Mirror and hand wash facility in washrooms.</p>	07-08-2017	<p>Students have asked to provide air conditioning facility in ATF 5B as in the computer lab the air flow is not proper and the processor used to trip due to high heating. Therefore, it is proposed to provide air conditioners in ATF 5B.</p> <p>Students have requested drinking water cooler should be cleaned properly. Therefore, it is proposed to clean the drinking water cooler daily with proper water drainage facility.</p> <p>Students have requested to provide mirror and hand wash in the washrooms. That request is accepted by the Principal. Mirror and proper setting to place hand wash will be provided as early as possible.</p>




PRINCIPAL

Vignans Institute of Management & Technology For Women
Kondapur (V), Ghatkesar (M), Medchal-Malkajgiri (Dt)-501301
Telangana State



VIGNAN'S INSTITUTE OF MANAGEMENT AND TECHNOLOGY FOR WOMEN

Sponsored by Lavu Educational Society, Approved by AICTE, New Delhi & Affiliated to JNTUH, Hyderabad.

Kondapur (V), Ghatkesar (M), Medchal - Malkajgiri (D) - 501 301 TS INDIA

Phone: +08615 200006/07/08

Email: info@vmtw.in

2	22-12-2017	<p>Frequent change of classrooms in the time table.</p> <p>College buses are not coming in right time.</p> <p>Request to provide additional buses.</p>	29-12-2017	<p>Students are finding it difficult to move from one classroom to another classroom during one time table. That's why students have requested to conduct the classes in a single classroom. Therefore, it is proposed to instruct all the departments to conduct classes in a single classroom.</p> <p>Students have raised the issue that college buses are not coming in right time. Consequently, students are being late in the classes or sometimes missed buses. Therefore, it is decided to convey this issue to the transport manager of the college.</p> <p>Students have requested to provide additional college buses as nowadays there is shortage of sitting place in the bus. Therefore, it is proposed to convey this request to the transport manager of the college.</p>




PRINCIPAL

Vignans Institute of Management & Technology For Women
Kondapur (V), Ghatkesar (M), Medchal-Malkajgiri (D)-501301
Telangana State



VIGNAN'S INSTITUTE OF MANAGEMENT AND TECHNOLOGY FOR WOMEN

Sponsored by Lavu Educational Society, Approved by AICTE, New Delhi & Affiliated to JNTUH, Hyderabad.

Kondapur (V), Ghatkesar (M), Medchal - Malkajgiri (D) - 501 301 TS INDIA

Phone: +08615 200006/07/08

Email: info@vmtw.in

		Quality and taste of the food in the canteen		As per the requirement for classes, new projectors are provided in the two rooms.
3.	16-03-2018	Extra classes for Campus Recruitment Training Programme	23-03-2018	Extra classes for the students in CRT programme were arranged

Convener

PRINCIPAL

Principal

Vignan's Institute of Management & Technology For Women
Kondapur (V), Ghatkesar (M), Medchal-Malkajgiri (D)-501301
Telangana State



PRINCIPAL

Vignan's Institute of Management & Technology For Women
Kondapur (V), Ghatkesar (M), Medchal-Malkajgiri (D)-501301
Telangana State