

Sponsored by Lavu Educational Society, Approved by AICTE, New Delhi & Affiliated to JNTUH, Hyderabad. Kondapur (V), Ghatkesar (M), Medchal - Malkajgiri (D) - 501 301 Phone: +91 96529 10002/3

MECHANISMS FOR SUBMISSION OF ONLINE/OFFLINE STUDENT'S GRIEVANCES

GRIEVANCE REDRESSAL COMMITTEE

As per the AICTE notification No. PG/07/ (01)/2012 & Establishment of Mechanism or Grievance Redressal, the Grievance Redressal Committee is constituted in the college for the purpose of addressing the grievances of Students, Parents and others.

Establishment of Internal Complaint Committee: The committee is established with Principal as chairman, one Professor as convenor and three other senior faculty members.

Objective

To provide opportunity for Redressal of certain grievances of the students enrolled in the college and maintain good relations and the harmony in the institute.

Duration of the committee members: Principal is the permanent member and chairman of the Anti-Ragging committee. Other members can be continued, added or retired every year, as per the availability/other assignments.

Frequency of meeting: As and when required or at least once in a semester.

Grievance Redressal Process: Complaints effecting one or more individual students in respect of the course content, lectures, availability of books, transportation and other facilities, Internal evaluation, tussle between students, teasing, insulting through colour, caste/religion etc, are received for redressal.

Vignan's Institute of Management & Technology For Women Kondapur (V), Ghatkesar (M), Medchal-Maikajgiri (Dt.)-50130

Stages for Redressal of grievances

First stage (Section Department level)

The aggrieved Student represents his/her grievance either in person or through Online or Writing to the concerned Person In-charge in the Department, which is acknowledged. A written reply is sent to the student under the signature of the Incharge / HOD within 15 days.

Second stage (Administration level)

If the student is not satisfied, he/she may request the Person In-charge / HOD to forward his/her grievance to the grievance committee constituted at Administration level comprising the following:

a. Concerned Head of the Department b. Legal Advisor c. Principal

Along with concerned HOD, anyone among the other two (b and c) would address the issue/grievance and after thorough screening of the grievance recommendations of the grievance committee will be communicated to the concerned students within 15 days.

The representation will be disposed of in the Grievance redressal Meeting which meets as per the Requirement or at least once in a semester.

All the officers try to put in their best efforts to examine and redress the genuine grievances submitted by students at different stages expeditiously.



Vignan's Institute of Management & Technology For Women Kondapur (V), Ghatkesar (M), Medchal-Malkajgiri (Ot.)-501301
Telangana State

SUBMISSION OF ONLINE GRIEVANCES



ECAP IQAC NIRF AICTE Stakeholder's Feedback Portal Alumni NAAC NS



VIGNAN'S INSTITUTE OF MANAGEMENT AND TECHNOLOGY FOR WOMEN

Counselling Codes
ECET / EAMCET-VMTW
PGECET-VMTW1





NBA CSE & ECE

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Grievance Redressal

Mechanism Committee Student Grievance Parent Grievance Staff Grievance Grievance

Student Grievance Your name Enter Your Name Roll Number Enter Student Roll Number Phone Number Enter Your Mobile Number Grievance Type What's wrong? Please describe your problem

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ROUTE MAP



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DEPARTMENTS

CSE (DS)
CSE (AI&DS)
CSE (AI&ML)
IT
ECE

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Grievance Redressal

Mechanism Committee Student Grievance Parent Grievance Staff Grievance Grievance Status

Parent Grievance

Your name
Enter Your Name

Roll Number
Enter Student Roll Number

Phone Number
Enter Your Mobile Number

What's wrong?

Please describe your problem

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VIGNAN'S INSTITUTE OF MANAGEMENT AND TECHNOLOGY FOR WOMEN

Staff ID

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Grievance Redressal

Staff Grievance Your name Phone Number What's wrong?

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Grievance Redressal

Grievance Status

Grievance ID

Submit

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A susgement & Ghatkesar (M), Medchal Malksjg)ri (E: Pin-591. (7.8.)

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GRIEVANCE BOX



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